

## INSURER'S EMERGENCY CONTACT NUMBERS

**Details of Contact Telephone Numbers for your Insurer will be found in your policy documents together with your Policy Reference**

INSURER	TYPE OF INSURANCE	CONTACT NUMBER [OFFICE HOURS]	CONTACT NUMBER [24 HOUR]
<b>ADVENT</b>	Property	01242 674674	None
<b>AGEAS</b>	Fleet	0345 125 8833	0345 125 8833
	Travel - UK	0345 122 3280	0345 122 3280
	Travel - Abroad	+44 2380 312323	+44 2380 312323
	Emergency Medical Assistance	+44 2380 644633	+44 2380 644633
	Home	0345 122 3019	0345 122 3019
	Motor	0345 122 3018	0345 122 3018
	Windscreen	0800 174764	0800 174764
	Business	0345 122 3283	0345 122 3283
<b>ALLIANZ</b>	Commercial Property	0344 412 9988	0344 412 9988
	Fleet	0330 102 1998	0330 102 1998
	Autoglass	0844 875 2490	0844 875 2490
	Indemnity - Employers, Public, Product	0344 893 9500	0344 893 9500
	Indemnity - Directors, Officers, Professional	01483 218782	None
	Musical Instruments	0344 391 4051	None
	Motor	0370 608 7012	None
	Home	0345 073 1114	None
<b>APEX</b>	All	0117 325 0027	None
<b>ANSVAR</b>	General	01323 738374	None
<b>AVIVA</b>	Home	0345 030 6945	0345 030 6945
	Motor	0345 030 6925	0345 030 6925
	Distinct Travel Insurance	0800 051 1750	0800 051 1750
<b>AXA</b>	Private Car	0330 024 1305	0330 024 1305
	Windscreen	0330 024 1306	0330 024 1306
	Commercial Vehicle	0345 366 5529	0345 366 5529
	Home assistance	0330 024 1259	0330 024 1259
	Buildings and Contents	0330 024 8086	None
	General	0345 828 2823	0345 828 2823
	Professional Indemnity	0345 600 2715	0345 600 2715
	Public & Employers' Liability	0345 600 2715	0345 600 2715
	Landlord	0345 600 2715	0345 600 2715
<b>BELL</b>	General	0333 220 2041	None
<b>BRITISH ENGINEERING</b>	General	0161 694 2039	None
<b>BUPA</b>	Health	0345 609 0111	None
	Emergency Assistance from Abroad	+44 [0] 1273 736520	+44 [0] 1273 736520
	Travel	0800 001 022	0800 001 022
<b>CAMBERFORD UNDERWRITING</b>	General	020 8315 5056	None
	Main Office	020 8315 5000	None
<b>CBC</b>	General	0207 265 5600	None
<b>CHERISH</b>	All	01255 871965	01255 871965
<b>COMMERCIAL EXPRESS</b>	General	0800 978 8007	None
<b>COMPASS</b>	General	01452 511410	07831 106688
<b>COVEA</b>	Private Car	0330 024 2240	0330 024 2240
	Household	0330 024 2255	0330 024 2255
	Commercial Vehicle	0330 024 2240	0330 024 2240
	Property	0330 024 2266	0330 024 2266
	General	0330 221 0444	None
<b>DAS</b>	General	0117 934 2111	None
<b>DTW 1991</b>	General	0207 977 0878	None
<b>ECCLESIASTICAL</b>	All	0345 603 8381	0345 603 8381

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<b>EQUITY RED STAR</b>	All	0330 123 5992	0330 123 5992
<b>FASTNET</b>	Marine	+44[0]23 8063 6677	+44[0] 7767 822500
<b>FOCUS</b>	General	0345 345 0977	None
<b>HOME &amp; LEGACY</b>	Home	0344 893 8360	+44[0] 208 603 9849
	Travel	0344 893 8360	0344 893 8360
	Travel - from Overseas	+44[0] 203 118 7777	+44[0] 203 118 7777
	Emergency Medical	+44[0] 208 686 1666	+44[0] 208 686 1666
	Motor	0330 102 1772	0330 102 1772
	Landlord	0344 893 8360	0344 893 8360
<b>ISRAEL GORDON</b>	Entertainment	0207 251 2255	None
<b>KGM UNDERWRITING</b>	Motor	0333 555 5909	None
	Household	0303 366 9000	None
	Marine & Leisure	0345 600 7425	None
	Marine Trade	0345 604 9855	None
<b>LANSDOWN</b>	General	01242 524498	None
<b>MUSICIANS INSURANCE</b>	General	01246 252868	None
<b>NAVIGATORS &amp; GENERAL</b>	General	01273 863450	None
	Emergency Coastal Out of Hours		0208 502 6999
	Emergency Inland Out of Hours		01785 248793
<b>NIG</b>	Commercial Vehicle	0345 300 4644	None
	Commercial Property	0345 300 4650	None
<b>OCASO UK</b>	All	0207 377 6465	None
<b>PAVEY GROUP</b>	General - Torquay Office	01803 652065	None
<b>PEN UNDERWRITING</b>	General	01403 321196	0333 010 0790
<b>PINPOINT UNDERWRITING</b>	General	01738 479607	None
<b>POLICYFAST</b>	General	0800 308 1081	None
	Fleet & Truck	0800 308 1100	None
<b>[ROYAL SUN ALLIANCE] RSA</b>	General	01403 232323	None
<b>SJL INSURANCE</b>	General	01905 27775	None
<b>TOWERGATE</b>	Agricultural [Agrical]	0344 346 0411	01937 838050
	Static Caravans	0344 892 1416	None
	Classic Cars	0333 207 6190	0333 207 6190
	Entertainment	0344 892 1787	None
	Holiday Homes	01708 777710	None
	Home	01708 777710	None
	Events	0344 892 1787	None
<b>U-SURE</b>	General	01633 838976	None
<b>VASEK</b>	General	0115 950 5052	None
<b>ZURICH</b>	<b>Home:</b>		
	For Zurich policy numbers starting 'ZP1'	0800 026 1751	0800 026 1751
	For Zurich policy numbers starting '32'	0800 026 1845	0800 026 1845
	For Zurich policy numbers starting '12', '13', '14', '15' or '16' (containing 6 digits)	0800 026 1799	0800 026 1799
	For Zurich policy numbers starting '12' (containing 16 digits)	0800 026 1751	0800 026 1751
	For Zurich policy numbers starting '11'	0800 026 1761	0800 026 1761
	For any other Zurich policy numbers	0800 026 1799	0800 026 1799
	<b>Motor :</b>		
	For ZDM policies post April 2014 or claim reference starting 20-50-123456	0800 923 4200	0800 923 4200
	For policies starting ZDM prior to April 2014 or claim reference starting 139XXXXXXX	0800 026 1778	0800 026 1778
	For policies starting KG123456 or claim reference starting CTM1234567 LTM	0800 302 9055	0800 302 9055

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	For policies starting QLA06U123456789 or claim reference starting 06/09/13/13245	0800 232 1913	0800 232 1913
	For policies starting 7016547 or claim reference starting 2/72/6014783	0800 026 1791	0800 026 1791
	Repairing or replacing glass	0800 015 8050	0800 015 8050
	For calls from Europe	+44 800 026 1777	+44 800 026 1777
	<b>Travel :</b>		
	Zurich Assist : 24 hour worldwide medical & emergency assistance service		
	- UK :	01242 218 999	01242 218 999
	- Abroad :	+44 (0)1242 218 999	+44 (0)1242 218 999
	Claims helpline : Lines are open weekdays 8am-6pm, Saturday 9am-1pm		
	- UK :	0800 953 0569	None
	- Abroad :	+44 (0)1242 218 921	None
	Legal expenses and advice		
	- UK :	0330 100 7891	0330 100 7891
	- Abroad :	+44 (0) 117 934 0510	+44 (0) 117 934 0510
	Business travel customer medical & security assistance : For customers who purchased their travel insurance policy via a broker		
	- UK :	01489 868 888	01489 868 888
	- Abroad :	+44(0) 1489 868 888	+44(0) 1489 868 888